



Technical Assistance

If you have questions concerning the installation or operation of this product, call the Silescent® Lighting support center at 954-766-8448. Please provide exact item code and serial number when calling.

Limited Warranty

Silescent® Lighting Corp. will, at its option repair or replace any unit that is defective in materials within 5 years from date of original invoice/shipment. For warranty service, return unit to place of purchase or mail to Silescent® Lighting Corp. 1421 SW 1st Avenue, Fort Lauderdale, FL 33315, postage prepaid.

Troubleshooting

1) Light does not turn on (no dimmer installation):

- Check that the wiring is correct. Apply power (ON/OFF) to lights. The lights should come to full bright.
- If the light still does not operate correctly, or if the wiring is correct, undo the fixture wiring connections and remove the light fixture. Turn the power back on and measure the power input voltage on the power wires. The power input voltage should read between 90-305 VAC.
- If the power is correct then return the light to Silescent® Lighting Corp. for replacement.
- If no power voltage is measured, troubleshoot the installation and make sure that the power is available before reconnecting the light.

2) Light turns on but is flickering (no dimmer installation):

- If it is the only light that is flickering in a zone, check for loose connections.

3) Light does not turn on and/or is flickering (dimmer installation):

- Remove the dimmer switch and apply power directly to the light. Measure the power input voltage on the power wires. The power input voltage should read between 90-305 VAC. If no power voltage is measured, troubleshoot the installation and make sure that the power is available before reconnecting the light.
- If light still does not turn on, then return the light to Silescent® Lighting Corp. for replacement.
- If the light turns on, the dimmer switch is incompatible. Contact Silescent® Lighting Corp. for dimmer switch specification.